

## ..... General Information Terms & Conditions .....

### PASSPORTS AND VISAS :

Passengers are responsible for all visas, entry, health and other requirements and any documents required by laws, regulations, orders and/or requirements of countries visited. All passengers travelling abroad require a Passport, valid for 6 months beyond the conclusion of their trip, and with appropriate visas. Multiple-entry visas are required for some countries. It is the responsibility of each passenger to have a valid Passport and necessary visas, as well as to comply with entry, health or other requirements of the countries visited. The Operator and/or its agents are not responsible for passport, visa requirements, entry, health or other requirements of the countries visited or for any loss sustained by passengers for failing to comply with laws, regulations, orders and/or requirements of countries visited.

### RESERVATION AND PAYMENT :

A deposit \$300 per person is required to reserve space. The balance is due 45 days prior to departure. (Passenger who wishes to enjoy the special Early Bird Discount must pay the full tour fare upon registration). Charming Holidays reserves the right to cancel the reservation should payments not be received within the above-specified periods, and all payment previously made will not be refunded under this circumstance. Only cash, bank draft or certified cheque will be accepted. For any payment made within 14 working days prior tour departure, personal cheque will not be accepted.

### CANCELLATION PENALTIES :

Notice of cancellation must be made in writing to Charming Holidays and the following scale of cancellation fees will be applied:

- A. Over 45 days prior to departure, \$300 per person.
- B. 31-45 days prior to departure, \$800 per person.
- C. 21-30 days prior to departure, 50% of total price.
- D. 8-20 days prior to departure, 75% of total price.
- E. Within 7 days prior to departure or withdrawal from a tour, will regard forfeiting the tour on own, no tour fee will be refunded.

### TOUR PRICES :

Tour prices are quoted in local currencies and based on costs of airfares, hotel rates, transportation charges, admission fees, and exchange rates at time of press and are subject to change without notice. Should any of these cost changes, Charming Holidays reserves the right to adjust the tour prices before departure. Nevertheless, this does not apply to passengers with full payment at time of adjustment. If the tour price increases more than 10 percent, you have the right to cancel but our liability will be limited to the refund of the paid amount.

### PRICE INCLUDES:

Round trip economy class air ticket is included for those air+land tours.

Hotel accommodation with private bathroom as outlined in the itinerary or comparable.

All hotel and airport transfers, air-conditioned luxury coach and other specified types of transportation as outlined in the itinerary.

Meals provided are indicated as (B) for Breakfast, (L) for Lunch and (D) for Dinner as outlined in the itinerary.

Sightseeing as outlined in the itinerary.

Professional tour guide.

Porterage for one piece of baggage per person.

### PRICE DOES NOT INCLUDE :

Air ticket for those land tours only, airport and departure taxes, fuel surcharge, all other taxes as outlined in the itinerary, meals and admission fees for unpaid members or other than specified, visa fees, excess baggage charges, comprehensive group insurance, alcoholic beverages, gratuities and items of a personal nature.

### INSURANCE :

We strongly recommend you to purchase on 'All Inclusive Insurance Protection Plan' provided by our insurance company. Premium varies depending on tour price and age level (additional coverage details for upgrade are under separate page).

### BAGGAGE :

On International flights, economy class baggage allowance per person is restricted to one (1) checked baggage with maximum linear dimensions 158 cm (62 in) and maximum weight 23 kg (50 lbs); one (1) carry-on baggage with maximum linear dimensions 118 cm (46 in) and maximum weight 8 kg (17 lb). All baggage and personal belongings are at all times at the passenger's own risk. The carriers, hotels and other suppliers who provide services on tour are independent contractors; as such, their security policies will be respected. Charming Holidays will not be liable for any damages or injuries claimed.

### HEALTH :

Normally, vaccinations are no longer required unless you travel from or via an infected area. In many places, medical attention for emergency situations is available although not as easily accessible as it is at home. Minor medication or prescription drugs should also be carried with you.

### RESPONSIBILITY

(Important, please read this carefully):

Charming Holidays constantly strives to improve tour itineraries and features. If such improvements can be made, or unforeseen circumstances which is beyond our control, Charming Holidays reserves the right to make changes – such as to vary itineraries, to substitute hotels, to cancel or re-schedule our departures as deemed to be appropriate. Furthermore tour price will be adjusted according to the extension of abridgement of travel period.

Passengers shall not use this as an excuse for an objection. Charming Holidays Shall be responsible to the passenger for supplying the services and accommodations described in this brochure, except where such services cannot be supplied or the itinerary used is changed due to delays or other causes of whatever kind or nature beyond the control of Charming Holidays. In such circumstances, Charming Holidays will do its best to supply comparable services, accommodations and itineraries and there shall be no refund in this connection. Passengers are responsible to observe the laws, regulations, orders and/or requirements of countries visited. Charming Holidays assumes no responsibility for any passenger rejected to enter the countries visited. In such circumstances, there shall be no refund for the unused portion of the tour. Charming Holidays is pleased to accept requests of individual arrivals or departures for independent travelers, however, Charming Holidays will not be responsible for any loss sustained by passengers for any missed portion of tour or hotel accommodation caused by traffic delay or delay in any nature. Charming Holidays reserves the right to refuse to carry anyone whose conduct deemed incompatible with the interests of the tour group. Accordingly, we are not responsible for passenger's conduct after the completion of the tour. Should any passenger be asked to leave the tour, the balance of the tour fee will not be refunded.

Your reservation with us for the attached package in this brochure confirms that you have read, understood and agreed to each and all of the above conditions and limits on responsibility.

Your Travel Agent

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